**Ken Jin Chan (Ken)**

Phone No: +61 435 133 331

Email: chankenjin@gmail.com · LinkedIn: [www.linkedin.com/in/chankenjin](http://www.linkedin.com/in/chankenjin)

**Career Objective**

I seek to achieve a career as a Lead Data Scientist/Head of Data Department of a business sector in the future. My aim currently is to find a job in a related field to gain experience in the business sector & data industry which would benefit me in my long-term goal.

**Education**

**Bachelor of Arts: Data Science & Statistics** – Macquarie University (Australia)

(July 2019 – December 2021)

* Macquarie University ASEAN Partner Scholarship recipient
* Double Major in Data Science & Statistics
* Found my own company/sponsor for one of my internship projects

**Bachelor of Management –** HELP University (Malaysia) (May 2018 – June 2019)

* Studied in Malaysia before transferring to Macquarie University
* Received Certificate of Big Data & Business Analytics

**Foundation in Arts –** HELP University (Malaysia) (January 2017 – April 2018)

* Class representative for Intermediate English, Advanced English, Microeconomics etc.

**Working Experience**

**Data Entry Programmer** (AH Customer Service Department)

**–** Boehringer Ingelheim Animal Health Australia Pty Ltd

(December 2021 – March 2022)

* Data wrangling/cleaning of customer sales data and rebate data to improve data quality
* Communicate with stakeholders on fixing incorrect data and additional data to be added
* Creating programs to automate formatting data and improving data quality
* Writing user manuals about how to use the program for each individual customer based on discussions and requirements with stakeholders.

**Data Science Internship –** Boehringer Ingelheim Animal Health Australia Pty Ltd (August 2021 – December 2021)

* Macquarie University Data Science group project – Market Insights and Forecasting
* Responsible for group leader role, programming, and communication with stakeholders in group.
* Analyze market data and check errors according to instructions provided while communicating with stakeholders about other possible errors.
* Create ways to automate cleaning of data to clean sales data quarterly according to instructions provided along with additional errors.
* Create model to display cleaned data for business use.

**Data Science Internship –** Boehringer Ingelheim Animal Health Australia Pty Ltd

(February 2021 – June 2021)

* Macquarie University Data Science group project – Project BICI
* Responsible for IT support role, programming and communication with stakeholders in group.
* Analyze monthly sales data from customer companies and check if data is suitable to be used - to check accuracy and reliability of the data
* Creating codes to check for errors according to what is requested
* Filtering product data based on stakeholder’s request
* Automate cleaning of data - manipulating dataset to remove redundant information and keeping data consistent across monthly sales data, creating missing information after discussion with stakeholders etc.

**Skill Summary**

**Communication**

* Language Fluency: English, Bahasa Malaysia, simple Mandarin, simple Cantonese.
* Work well individually and in teams. Demonstrated by communicating with stakeholders and group members in various Data Science projects and being leader of group project.
* Studied and worked in Australia, therefore able to understand and communicate respectfully with people of diverse background and culture.

**Computer Skills**

* Microsoft - MS Excel, MS Word, MS PowerPoint.
* Programming Languages- R, Python, SQL, Java, NoSQL
* Programs – SPSS Statistics, MongoDB, Hadoop

**Personal Information**

Vaccination status: 1st jab (July 2021)

2nd jab (October 2021)

**References**

|  |  |
| --- | --- |
| Name | : Alexa Bentley |
| Position | : Program Manager – Commercial Policy |
| Company | : Boehringer Ingelheim Animal Health Australia Pty Ltd |
| Email | : alexa.bentley@boehringer-ingelheim.com |
| Relationship | : Direct supervisor of Data Entry Programmer job |

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| Name | : Alison Barker |
| Position | : Head of Business Services & CX |
| Company | : Boehringer Ingelheim Animal Health Australia Pty Ltd |
| Email | : alison.barker@boehringer-ingelheim.com |
| Relationship | : Supervisor of Project BICI Data Science Internship |
|  |  |
| Name | : Sarah Bidner |
| Position | : CX and Customer Insights Lead |
| Company | : Boehringer Ingelheim Animal Health Australia Pty Ltd |
| Email | : sarah.bidner@boehringer-ingelheim.com |
| Relationship | : Supervisor of Market Insights and Forecasting Data Science Internship |